

Comparison of Common Duties Performed

PCT's - Hospitals	CNA's - Nursing Homes	MA's - Physician Offices
Assisting with daily living /Patient care (bathing, feeding, dressing, catheter care)	Basic Patient Care (bathing, feeding, dressing, catheter care)	Checking patients in and out of ambulatory facilities, answering phone calls and patient questions
Perform safety checks and maintain clean patient environment	Perform safety checks and maintain clean patient environment	Perform basic billing and coding procedures, work in the electronic health record (EHR)
Monitor and record vital signs/ changes in patient health	Monitor and record vital signs/ changes in patient health	Monitor and record vital signs/changes in patient health
Collect Laboratory Specimens	Collect Laboratory Specimens	Administering laboratory procedures, injections, or medications
Provide Emotional Support	Provide Emotional Support to patient and family	Assisting providers with exams, procedures, minor surgeries
Perform EKG procedures		EKG and Phlebotomy procedures
Perform Phlebotomy procedures		Perform health coaching or patient education